

Licensing Team www.bristol.gov.uk/licensing E-mail licensing@bristol.gov.uk Tel 0117 35 74900

Licensing Team (Temple Street), Bristol City Council, PO Box 3399, BRISTOL BS1 9NE

Application for the review of a premises licence or a club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

| If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records. | | | | | |
|--|---|-----------------------------------|--|--|--|
| 1 1 | nsp 3719 Green | apply for the review of a | | | |
| prei | mises licence under section 51 under section 87 mises described in Part 1 below. 1 – Premises or club premises details | of the Licensing Act 2003 for the | | | |
| | | | | | |
| 128 | PAULS SUPERMARKET GROSVENOR ROAD PAULS | | | | |
| BRI | STOL | BS2 8YA | | | |
| PREMISES LICENCE HOLDER | | | | | |
| MR | MOHAMMED WASEEM (06/07/77) | | | | |
| PRF | MISES LICENCE NUMBER | | | | |
| | 2318/PREM | | | | |
| Part | 2 – Applicant details | | | | |
| I am | am Please tick ✔ yes | | | | |
| 1) | an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below) | | | | |
| 2) | a responsible authority (please complete (C) below) | | | | |
| 3) | a member of the club to which this application relates (please complete (A) below) | | | | |

| (A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable) | | | | | | | |
|---|-----|------|------------|----------|--------------------------------|--|--|
| Mr 🔲 | Mrs | Miss | Ms | | Other title (for example, Rev) | | |
| Surname | | | irst names | ; | (ioi example, ivev) | | |
| | | | | | | | |
| Please tick ✓ y I am 18 years old or over | | | | | | | |
| Current postal address if different from premises address | | | | | | | |
| Post town | | | Post cod | de | | | |
| Daytime contact telephone number | | | | | | | |
| E-mail address (optional) | | | | | | | |
| (B) DETAILS OF OTHER APPLICANT | | | | | | | |
| Name and address | | | | | | | |
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| Telephone number (if any) | | | | | | | |
| E-mail (optional) | | | | | | | |

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

| The 1 _{st} F 1-2 Bris | Chief Constable of Avon & Somerset Constable Bridewell Police Station Floor Bridewell Street tol I 2AA | ulary |
|---|---|--|
| 0127 | 78 649299 | |
| Ema | il | |
| This 1) 2) 3) 4) | application to review relates to the following licensin The Prevention of Crime and Disorder Public Safety The Prevention of Public Nuisance The Protection of Children from Harm | g objective(s) Please tick one or more boxes ✓ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ |

Please state the ground(s) for review (please read guidance note 2)

AVON AND SOMERSET CONSTABULARY being a Responsible Authority hereby request a Review of the Premises Licence for St Pauls Supermarket, 128 Grosvenor Road, St Pauls, Bristol.

The premises is authorised for Off Sales only.

The premises operates from 0700 to 2300hrs daily.

The Premises Licence Holder (PLH) is listed as Mr Mohammed WASEEM

The Designated Premises Supervisor (DPS) is shown as also being Mr Mohammed WASEEM.

Recent Police contact with the premises has been with Mr Mohammed NOOR who has told Police that the above details of DPS/PLH are correct but that he (NOOR) is the owner of the premises.

Mr Mohammed WASEEM (PLH/DPS) is the nephew of NOOR but Mohammed NOOR appears to be in charge at the premises.

On recent Police attendance NOOR was telephoned to attend by the staff member instead of the PLH/DPS.

WASEEM appears to be listed as a name on the premises licence only, the police despite visits and correspondence have received no communication from WASEEM.

A number of visits have been made to the premises over a period of time, as evidenced there have been continual licence breaches with little if no attempt to adhere to the Premises Licence granted.

The premises in question have been subject to recent licensing visits where licence breaches to the conditions are further evidenced.

Further and more worryingly the premises were found to be selling stolen goods.

Officers observed alcohol clearly from another Bristol supermarket was on display for sale.

This alcohol was seized and confirmed to be recently stolen from a city centre premises in large quantities.

Additionally, during the recent visit police recovered a number of Nitrous Oxide cannisters from the premises.

A Police criminal investigation is currently underway.

The premises falls woefully short of supporting the Licensing Objectives and full details of police engagement are below.

Please provide as much information as possible to support the application

TIMELINE

A grant application was applied for in July 2014 and during the consultation period the police submitted a representation for additional conditions to be applied to the licence to promote the Licensing Objectives.

The proposed police conditions were agreed to by WASEEM.

The premises were subsequently granted a licence and the number of additional conditions were attached to the licence (14/02318/PREM refers).

Conditions included CCTV provision, an incident book and a restriction on the sale of lager/beer or cider over 6% ABV due to alcohol related issues in the vicinity with street drinking.

The premises were initially visited by Police in June 2017 the email from Police Sergeant 1404 Aston in relation to the visit states –

Re our phone conversation regarding the above premises, which I believe the licence calls it The Mini Mart, I can confirm I visited the premises two weeks ago in relation to an incident outside and on inspecting the CCTV it at that time it was not recording.

I spoke to the owner who confirmed it was faulty. I intend to return to the premises tomorrow regarding a further incident that occurred on the 23rd June and again inspect the CCTV.

If again I find the system faulty I would like to issue a section 19 notice to stop the further sale of alcohol until it is fixed.

Please could you confirm the details of the licence so that I may take the necessary action tomorrow.

Many thanks. Mark.

Mark Aston PS 1404 Ashley Neighbourhood Policing Team Trinity Road Police Station

On 28th June 2017 PS Ashton contacted the Licensing Officer by email stating -

I have attended and their CCTV was working and recording correctly.

However, they were displaying for sale a number of high strength lagers, beers and ciders all of which were over 6% ABV.

I called and spoke to the DPS and advised him that the alcohol needs to be removed from sale ASAP. We will attend later today to check compliance.

Regards. Mark

Licensing Officer (LO) 9976 Mowbray as a result of the reported licence breach issued a warning letter on the 29th June 2017 to the PLH/DPS reminding him of his responsibility under the Licensing Act. (Copy enclosed).

Police Officer 862 Atchison attended the premises on 10th March 2018 and identified that the premises were still selling cider/beer/lager over 6%ABV.

PC 862 telephoned WASEEM and informed him of the licence beach identified.

PC 862 reattended the premises on 23rd March 2018 and the premises were yet again observed to be selling products over 6%ABV.

On 30th April 2019 PC 220 Harrison-Roye attended the premises following a report of a burglary at the premises.

The CCTV was not working and furthermore wine/beer/cider over 6% ABV was available for sale.

Email to LO Mowbray 30th April 2019 stated -

Hi Louise.

I attended St Paul's supermarket today as they were themselves victims of a burglary last night. This time I had my Body Worn Camera on from the start as I was expecting breaches.

Again, there CCTV was off which was a shame as it would have caught their burglary without a shadow of doubt. I found around 4-5 styles of beer or cider above 6%. Also behind the till was a crate of opened Guinness Stout beers with a 7.5% reading

Kind regards Benjamin Harrison-Roye PC 220

As a result, PC 220 Harrison-Roye & LO Mowbray attended the premises on 21st May 2019 at 1225hrs to conduct a licence compliance check.

Notes from the visit state -

ATTENDED THE PREMISES TO CONDUCT FULL LICENCE CHECK, THE CCTV WAS NOT SWITCHED ON AT ATTENDANCE, IT WAS THEN ACTIVATED BUT WAS 40 MINUTES OUT ON THE TIMINGS, THE PLH WAS UNABLE TO USE THE CCTV, UNABLE TO PRODUCE DOWNLOADS & STATED IT HAD ONLY BEEN INSTALLED A WEEK AGO AFTER THE PREVIOUS SYSTEM BROKE. THERE WERE NO RECORDS OF STAFF TRAINING, NO REFUSAL BOOK, THE TILL HAD NO ABILITY FOR TILL PROMPT, THERE WAS A LARGE QUANTITY OF ALCOHOL ON SALE OVER 6% ALL OF WHICH WAS CAPTURED ON BODY WORN CAMERA, I ADVISED HIM TO REMOVE ALL OF THE 6&ABV STOCK FROM THE SHELVES & AS IT WAS NOT THE FIRST TIME THAT LICENCE HAS BREACHED (AND BEEN ADVISED) THAT HE COULD BE REPORTED FOR THE OFFENCES OR AN APPLICATION FOR A REVIEW MAY BE CONSIDERED.

LO Mowbray attended the premises again 23rd September 2020 with PCSO 6396 Singh.

Notes from the visit state -

ON ATTENDANCE PL WAS NOT IN ATTENDANCE - BREACH OF ANNEX 2 (1)

NO TILL PROMPT - BREACH ANNEX 3 (2)

STAFF TRAINING RECORDS HELD (ALBEIT LIMITED INFO)

CHALLENGE 25 POSTER BY THE TILL BUT NOT IN THE ENTRANCE AS PER CONDITION 11 (ANNEX 3)

INCIDENT BOOK LOCATED BUT AGAIN VERY LIMITED INFORMATION CCTV WORKING BUT NOT 31 DAYS AS PER LICENCE (ONLY ABLE TO RETRIEVE 27 DAYS).

27th September 2020 a formal warning letter was sent to the PLH/DPS detailing the breach of licence conditions (included).

No response was received from the PLH/DPS following the letter.

A Licensing compliance check was completed by 1442 SGT HAYWARD & 2111 PC MILEHAM 31st March 2023.

Challenge 25 poster on display

NO REFUSAL BOOK AVAILABLE

12. SA03 The premises licence holder shall require the designated premises supervisor or in his/her absence other responsible person, to keep an incidents/refusals logbook in a bound book in which full details of all incidents are recorded. This shall include details of any refused sales and shall give details of the persons involved, incident description, time and date, actions taken and the final outcome of the situation. This shall be completed as soon as possible and, in any case, no later than the close of business on the day of the incident. The logbook is to be kept on the premises at all times and shall be produced to an authorised officer of the Licensing Authority or a constable when required.

BEER ABOVE 6% FOUND ON OFFER FOR SALE.

2. Cider, beer, or lager with an ABV in excess of 6% shall not be displayed, sold or offered for sale.

CCTV WAS IN OPERATION, TIME & DATE CORRECT (HELD FOR 31 DAYS). THOUGH STAFF MEMBER UNABLE TO OPERATE.

Licensing Authority and Police

- 13. CCTV shall be in use at the premises.
- (vi) The premises Licence holder shall ensure that there are trained members of staff available during licensable hours to be able to reproduce and download CCTV images into a removable format at the request of an authorised officer of the Licensing Authority or a constable.

Police Intelligence report 5223107580 9th May 2023 details the premises are buying stolen gods off shoplifters.

Police Intelligence report 5223293974 dated 1st December 2023 details the sale of 'fast gas' (nitrous oxide) from the premises.

As a result of the intelligence relating to the sale of nitrous oxide associated with the premises police attended the premises on 13/12/2023 at 1805hrs.

9976 MOWBRAY (LO) together with 2653 PS COLLACOTT-NUUR, 2085 PC MONTAGUE, PC 1412 WOOD, & PC 4657 DALY attended.

On arrival a male working in the store was spoken to and has contacted owner Mr NOOR to attend.

NOOR confirmed to officer he was the owner and that WASEEM (his nephew was the PLH/DPS).

The reason for police attendance was explained to NOOR.

PLH/DPS WASEEM did not attend the premises.

A premises licence compliance check was undertaken and the following licence breaches were identified.

Annex 2

1.Personal Licence holder shall be on the premises at all times that licensable activities are taking place.

NO PERSONAL LICENCE HOLDER WAS IN THE STORE ON POLICE ARRIVAL.

2.Cider, beer, or lager with an ABV in excess of 6% shall not be displayed, sold, or offered for sale.

CIDER/BEER/LAGER ON SALE OVER 6%.

WHEN ASKED MR NOOR STATED HE WAS SORRY. MR NOOR ASKED TO IMMEDIATELY REMOVE THESE ITEMS FROM SALE.

3. CV14 A till prompt system shall be installed to assist staff by reminding them to challenge for ID when a sale is made.

NO TILL PROMPT, LO MOWBRAY ASKED NOOR TO DEMONSTATE THE TILL.

5. TRO4 All staff are to be trained with respect to underage sales, such training to be updated as necessary when legislation changes and should include training in how to refuse sales to difficult customers.

NO STAFF TRAINING RECORDS AVAILABLE

6. CV 15 Documented delegation of authorisations to sell alcohol shall be maintained at the premises and shall be available on request by the Police and authorised officer of the Council.

NO DOCUMENTED DELEGATION OF AUTHORISATION TO SELL ALCOHOL AVAILABLE.

10. SA01 All staff to be trained in the prevention of under age sales to a level commensurate with their duties. All such training to be updated as necessary for instance when legislation

changes and should include training on how to deal with difficult customers. The training should be clearly documented and signed and dated by both the trainer and the member of staff receiving it. The documentation shall be available for inspection on request by an authorised officer of the Licensing Authority or a constable.

NO STAFF TRAINING RECORDS

(NOOR STATED TO LO MOWBRAY THEY WERE WITH THE ACCOUNTANT).

12. SA03 The premises licence holder shall require the designated premises supervisor or in his/her absence other responsible person, to keep an incidents/refusals logbook in a bound book in which full details of all incidents are recorded. This shall include details of any refused sales and shall give details of the persons involved, incident description, time and date, actions taken and the final outcome of the situation. This shall be completed as soon as possible and, in any case, no later than the close of business on the day of the incident. The logbook is to be kept on the premises at all times and shall be produced to an authorised officer of the Licensing Authority or a constable when required.

NO INCIDENT BOOK WAS AVAILABLE.

13. CCTV shall be in use at the premises.

(iv) The correct time and date will be generated onto both the recording and the real time image screen.

CCTV TIMING OUT BY 1HR +

Also found during the licensing inspection were 12 large industrial Nitrous Oxide Cannisters.

Nitrous Oxide was made illegal in November 2023.

The ban, promised as part of the government's Anti-Social Behaviour Action Plan, makes nitrous oxide a Class C drug controlled under the Misuse of Drugs Act 1971. This means possession of nitrous oxide, where a person intends to wrongfully inhale it for a psychoactive effect, is now an offence.

Consequences could include an unlimited fine, a visible community punishment, a caution (which would appear on their criminal record) and for repeat serious offenders, a prison sentence.

Earlier this year the Home Secretary urged police forces to get tougher on flagrant drug taking in local communities, with reports linking nitrous oxide to anti-social behaviour such as intimidating gatherings on high streets and in children's parks, and often leaving empty canisters scattered across public spaces. This summer it was reported that there were 13 tonnes of canisters of nitrous oxide collected after the Notting Hill carnival.

Heavy, regular abuse of the drug also poses significant health risks for users including anaemia and in more severe cases, nerve damage or paralysis. It has been identified as having potentially fatal consequences on the UK's roads from incidents of drug driving.

Where a person is found in possession of nitrous oxide and intends to wrongfully inhale the substance and/or in the cases of importation, exportation, production, and supply, knows or is reckless as to whether it is likely that another person will wrongfully inhale it, they will be committing an offence.

The NOS cannisters were seized by police for destruction and words of advice given to Mr NOOR.

These breaches of licence conditions on previous visits and on this occasion and the sale of Nitrous Oxide are alone enough, considering previous warnings, to warrant a review of the premises licence.

However, of even greater concern was the discovery by Police on the shelves of bottles of wine that were clearly stolen.

On 13th December during the licence inspection PC MONTAGUE noted that there were numerous bottles of wine on the shelves with ONESTOP written on them.

LO Mowbray advised PC Montague that she was aware over previous months of repeated large-scale thefts of Wine from OneStop Supermarket in the City Centre.

The suspects for the thefts are under investigation but are for the most part from the homeless community.

OneStop, as part of their efforts to make the items less attractive to thieves, has written ONESTOP in black marker pen over each and every bottle.

PC Montague queried the wine bottles with NOOR, who stated that the bottles were marked as such for 'stock taking'.

However, to enable further enquires with OneStop all 69 bottles of wine and the nitrous oxide were seized from St Pauls Supermarket.

Mr NOOR asked to attend the station for voluntary interview.

During Police interview NOOR has admitted that the wine was offered to one of his members of staff, who rang him and was told by him to buy the wine at £4.50 per bottle. It was advertised for sale in the store at £9 per bottle.

Mr NOOR admitted that he asked no questions as to where the wine had come from nor who was selling it.

NOOR stated he saw it as a good profit coming up to Christmas.

The theft was a considerable loss to ONESTOP and for another licensed premises to then be buying it; more than likely from the thieves, and then selling it, is quite frankly horrendous.

The store has actively supported Crime rather than Prevented Crime and Disorder.

No checks on the origins of the wine nor content of the wine were done and therefore the safety of the public was at risk.

By buying these stolen goods the premises has provided the thieves with "ready cash" which has incentivised them to return to the ONESTOP and commit further crimes knowing that they would be able to readily rid themselves of stolen property for profit.

Since the seizure on 13th December 2023, thefts from ONESTOP have significantly reduced.

PCSO 6872 GILL attended the premises on 20th December 2023 following the seizures on the 13th December when advice was given to NOOR in relation to the sale of lager/cider/beer over 6% abv and was instructed to remove the items from sale in the premises.

PCSO GILL observed cans of Arbour Mutiny for sale on the shelf, with has an aby of 7.4%.

PCSO GILL seized the a can for police evidence and words of advice were given to NOOR who was working at the premises.

SUMMARY

The police have no confidence in PLH/DPS WASEEM who appears to be a name on paper only.

Furthermore, that the premises are failing to conduct licensable activities in accordance with the Premises Licence granted.

This application details a pattern of behaviour from the management at the premises and a failure to uphold the Licensing Objectives.

The Police are requesting that the Premises Licence be <u>REVOKED</u> as there are clear and intentional failures to support the Licensing Objectives.

The DPS has been more or less invisible during these visits from the Police and a change of DPS is not considered enough to bring the business into compliance.

There are no extra conditions that the Police can consider other than that ALL PURCHASES and Stock will be from a bona fide retailer or wholesaler and documentation for all purchases by the store will be retained for a period of one year and kept available for Police inspection.

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| Have you made an application for review relating to this premises bef | ore | | | | | y | es | |
| Trave you made an application for review relating to this premises ber | OIC | | | | | L | | |
| If yes please state the date of that application | Da | | Ma | nth | Yea | r | | |
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| premises licence holder or club holding the club premis I understand that if I do not comply with the above requrejected | | | | | | |
|---|-----------------------------------|--|--|--|--|--|
| IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT. | | | | | | |
| Part 3 – Signatures (please read guidance note 4) | | | | | | |
| Signature of applicant or applicant's solicitor or other duly authorised agent. (Please read guidance note 5). If signing on behalf of the applicant please state in what capacity. | | | | | | |
| Signature Police Inspector 3719 Christopher Green | | | | | | |
| Date 10.01.2024 | | | | | | |
| Capacity Police Inspector | | | | | | |
| Contact name (where not previously given) and postal address with this application (please read guidance note 5) | ess for correspondence associated | | | | | |
| Post town P | ost code | | | | | |
| Telephone number (if any) | | | | | | |
| If you would prefer us to correspond with you using an e-mail address your e-mail address (optional) | | | | | | |

I have sent copies of this form and enclosures to the responsible authorities and the

Notes for Guidance

- 1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
- 2. The ground(s) for review must be based on one of the licensing objectives.
- 3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 4 The application form must be signed.
- 5.. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 6. This is the address which we shall use to correspond with you about this application.

Data Protection Privacy Notice:

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